

# UNITEDHEALTH GROUP®

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 **The UnitedHealth Group careers website will be undergoing planned maintenance. There will be downtime on Thursday, March 2nd 9:00 PM Central – Friday, March 3rd 3:30 AM Central.**



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## Distribution Services Capabilities Manager – Remote

Requisition Number: 2153530

Job Category: Product

Primary Location: Eden Prairie, MN

*(Remote considered)*

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## Careers at UnitedHealth Group

We're creating opportunities in every corner of the health care marketplace to improve lives while we're building careers. At UnitedHealth Group, we support you with the latest tools, advanced training and the combined strength of high caliber co-workers who share your passion, your energy and your commitment to quality. Join us and start doing **your life's best work.**<sup>SM</sup>

Optum is a global organization that delivers care, aided by technology to help millions of people live healthier lives. The work you do with our team will directly improve health outcomes by connecting people with the care, pharmacy benefits, data and resources they need to feel their best. Come make an impact on the communities we serve as we help advance health equity on a global scale. Here, you will find talented peers, comprehensive benefits, a culture guided by diversity and inclusion, career growth opportunities and **your life's best work.**(sm)

The Distribution Capabilities Manager for Optum Specialty Distribution will be on the team of an exciting new business serving patients, pharma manufacturers, and providers by developing, implementing, and sustaining critical pharmaceutical distribution capabilities. The successful candidate will be responsible for helping to build, implement, and support SAP S/4 HANA ERP products to provide end to end supply chain efficiencies, quality, and value for Optum distribution business and to inform the planning for future technology landscape design and growth.

This role will partner closely with various leaders and departments across the organization including technology, regulatory, industry relations, supply chain, operations, and finance. As a new Optum business, we are building on our strengths but also challenging the status quo.

In this role you will be expected to have broad life science distribution experience covering all facets of distribution systems capabilities. Your day-to-day responsibilities will focus on an assigned domain of expertise:

- Domain 1: SAP EWM/WMS, SAP ICH, SAP ATTP, 3PL, EDI, DSCSA, Transportation systems
- Domain 2: SAP Procure to Pay, Order to Cash, Master Data Management, Vistex
- Domain 3: AP Financial capabilities, AR, AP, Chargebacks, Record to Report

You'll enjoy the flexibility to work remotely \* from anywhere within the U.S. as you take on some tough challenges.

#### Primary Responsibilities:

- Assigned domain of distribution capabilities for successful deployment and sustainment of SAP Platform and critical distribution systems capabilities
- In partnership with key stakeholders, document business requirements to support new capabilities or enhancements to existing capabilities
- Design capability processes, system roadmaps, and business integration plans
- Translate business requirements into technical specifications and vice versa
- Develop, deploy, and facilitate capability governance
- Inform overall distribution capabilities strategic product roadmaps in working with business and program teams
- Monitor project progress by tracking activity, resolving problems, publishing progress reports, and recommending
- Ensure instructional materials are accurate and provide subject matter expertise and support for training team to facilitate end user training
- Keep up to date on industry trends and innovations, changes in accounting rules, and future SAP and related distribution system enhancements for their respective process or functional areas
- Manage dependencies to other Optum functional groups, resolve conflicts and cross organization dependencies
- Conduct stakeholder interviews and market assessments relative to life science distribution capabilities
- Collaborate with business stakeholder and executive teams to align on cross-functional processes and deliver large scale business and digital transformation initiatives
- Lead within expertise domain to drive solution innovation and process excellence by articulating the vision, collaborating with cross functional business units, and leading change management
- Work closely with business stakeholders to prioritize activities based on business needs
- Develop deep knowledge of related business and technology capabilities to drive value
- Inspire behavior change through motivating teams, planning initiatives, designating priorities, and being decisive when faced with ambiguity
- Dive into details and champion business process improvements
- Partner with IT in coordinating system configurations, upgrades, and all testing activities
- Collaborate with peers and business stakeholders to understand business needs and provide best-in-class capability guidance and / or development of new capabilities
- Ensures timely completion of capability services and products
- Support audits and regulatory reporting as it relates to distribution systems capabilities
- Identify synergies and optimization areas within the SAP / wholesale distribution systems domain, manage their execution, and lead discovery, delivery, and operational excellence
- Ensure compliance with internal and external regulations, policies, and standards (DSCSA, SOX, InfoSec, Data Privacy, Data Protection, Export controls, license management, etc.)
- Define and track success metrics
- Running design sprints
- Perform other duties as assigned

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You'll be rewarded and recognized for your performance in an environment that will challenge you and give you clear direction on what it takes to succeed in your role as well as provide development for other roles you may be interested in.

#### Required Qualifications:

- Bachelor's degree in supply chain, business administration, finance, industrial engineering, or a related field
- 5+ years of experience in life science distribution industry
- Experience identifying solutions that solve complex distribution business challenges
- Experience working in fast growing companies scaling corporate systems on foundational systems and processes
- Demonstrated ability to define business requirements and scope solutions within a complex and highly regulated organization
- Proven outstanding stakeholder engagement and expectation management skills
- Proven excellent interpersonal skills, including the ability to communicate effectively in both oral and written formats with customers, employees, stakeholders, and vendors at all levels

#### Preferred Qualifications:

- Advanced degree in supply chain, finance, business administration, industrial engineering, or a related field
- End-to-end technical experience of SAP, SAP S/4HANA, products in assigned domain
- Experience with SAP add-ons such as EWM, ATTP, ICH, BTP, and Vistex
- Knowledge of the Drug Supply Chain Security Act (DSCSA) and other wholesale distribution regulatory requirements
- Knowledge of industry trends, innovation and how other organizations are using them to drive digital business
- Understanding of SAFe, ITIL, SCRUM, Lean and DevOps
- Demonstrated leadership abilities in a highly matrixed organization

#### Competencies:

- A distribution capabilities leader with the outstanding ability to articulate vision, drive collaboration, reach consensus, and achieve alignment with cross-functional teams and parties with diverse interests
- Adept at inspiring behavior change through motivating teams, planning initiatives, designating priorities, and being decisive when faced with ambiguity
- Willingness to be hands-on, dive into the details, and champion business process improvements
- Solid communication, people leadership and fearless ways to bring teams together for common effective delivery

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**California, Colorado, Connecticut, Nevada, New York City, or Washington Residents Only:** The salary range for California, Colorado, Connecticut, Nevada, New York City, or Washington residents is \$85,000 to \$167,300. Pay is based on several factors including but not limited to education, work experience, certifications, etc. In addition to your salary, UnitedHealth Group offers benefits such as, a comprehensive benefits package, incentive and recognition programs, equity stock purchase and 401k contribution (all benefits are subject to eligibility requirements). No matter where or when you begin a career with UnitedHealth Group, you'll find a far-reaching choice of benefits and incentives.

\*All employees working remotely will be required to adhere to UnitedHealth Group's Telecommuter Policy

*At UnitedHealth Group, our mission is to help people live healthier lives and make the health system work better for everyone. We believe everyone-of every race, gender, sexuality, age, location and income-deserves the opportunity to live their healthiest life. Today, however, there are still far too many barriers to good health which are disproportionately experienced by people of color, historically marginalized groups and those with lower incomes. We are committed to mitigating our impact on the environment and enabling and delivering equitable care that addresses health disparities and improves health outcomes – an enterprise priority reflected in our mission.*

Diversity creates a healthier atmosphere: UnitedHealth Group is an Equal Employment Opportunity/Affirmative Action employer and all qualified applicants will receive consideration for employment without regard to race, color, religion, sex, age, national origin, protected veteran status, disability status, sexual orientation, gender identity or expression, marital status, genetic information, or any other characteristic protected by law.

UnitedHealth Group is a drug-free workplace. Candidates are required to pass a drug test before beginning employment.

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### Additional Job Detail Information

**Requisition Number**  
2153530

**Business Segment**  
OptumRx

**Employee Status**  
Regular

**Job Level**  
Individual Contributor

**Travel**  
Yes, 25% of the Time

**Country:** US

**Overtime Status**  
Exempt

**Schedule**  
Full-time

**Shift**  
Day Job

**Telecommuter Position**  
Yes

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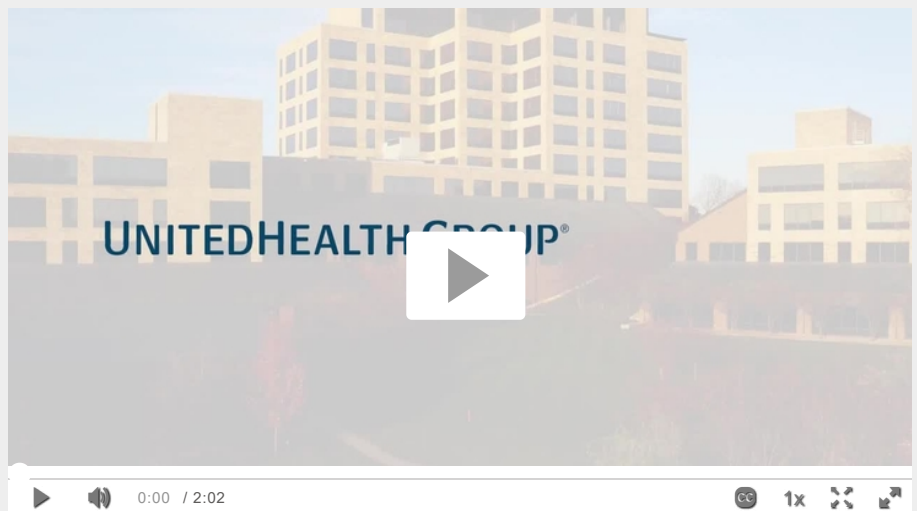
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*Remote*

[Sales Onboarding Specialist - Onsite OR Remote in Downey, CA OR San Antonio, TX](#)  
Downey, CA

[Regional Vice President of Marketing - Remote](#)  
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